Cartref Ni my home my life my choice

https://www.cartrefni.com/job/service-manager-learning-disabilities-supported-living/

Service Manager – Learning Disabilities Supported Living

APPLY NOW

Employment Type
Full-time

Job Location
Cartref Ni, St Asaph

Working Hours
Mon-Fri 9-5

Cartref Ni

Rate of Pay
£ 41,618 - £ 41,618

Are you a passionate leader who believes that every person with a learning disability has the right to live a full, independent and meaningful life? Do you want to use your skills to create change, not just manage but shape services? At Cartref Ni we are looking for a dynamic, values-driven Service Manager who's ready to stand up for people's rights, champion inclusion and lead teams to make a genuine difference every single day to the people we support.

We put the rights of people, their voice, choice and control at the heart of everything we do, in line with the Social Services and Well-Being Act (2014) and the Welsh principles of co-production and wellbeing.

We now have an exciting opportunity for an experienced social care manager to join our team. As a Service Manager, you will be at the frontline of making sure that everyone we support lives the life they choose.

Cartref Ni is a not-for-profit organisation and a registered charity that provides 24/7 support to adults with learning disabilities, enabling them to live in their own home in the counties of Conwy, Denbighshire and Flintshire. With offices located in St Asaph in North Wales, we have been operating for 35 years. We are a Platinum Investor in People and received a rating of excellent in all three categories in our last CIW inspection.

The Role

We are looking for an experienced and motivated Service Manager to join our team. You will oversee day-to-day operations across a small number of our supported living houses to ensure exceptional standards are maintained and to provide strong leadership to your teams.

Although our charity operates across North Wales, Service Managers are allocated a small number of houses usually within one geographical area. The role is based on-site at our office in St Asaph, with regular travel to each of your houses. You will be supported by an Assistant Manager.

Key Responsibilities

- Provide effective leadership, supervision and development for staff teams
- Ensure all services meet regulatory standards and deliver outstanding support
- Oversee operational performance to include auditing, compliance and safeguarding
- Build positive relationships with the people we support, their families and external stakeholders
- Drive continuous improvement and promote person centred approaches

What We Offer

- A salary of £41,618
- A supportive, experienced and stable leadership team, and a good manager-to-staff ratio with your teams
- Enhanced company sick pay scheme
- Enhanced company pension scheme with company matching
- Enhanced holiday entitlement which increases with service
- Permanent contract 37.5 hours per week
- Reimbursement of DBS and SCW fees
- Work-related mileage reimbursed at 40p per mile

What We're Looking For

- Qualified to a level that allows you to register as a social care manager with Social Care Wales
- Experience in a social care management role, demonstrating strong leadership, safeguarding knowledge and a commitment to person-centred practice
- A passion for improving outcomes and service delivery
- Someone who is organised, resilient and committed to delivering a high-quality service

A full job description and person specification can be found on our website.

To apply for this exciting role, please submit an online application form via our website, ensuring that you give a good level of detail within the relevant sections to really give us a flavour of why you'd be the right fit for this role and our organisation.

If you would like to learn more about the role in the meantime, please contact Sharon Burke (Operations Manager) at our office on 01745584527.

Please note we are not accepting agency support with this vacancy currently.